

Course Name: Total Quality Management in Educational Institutions.

Course No. : (701713).

Credit Hours: (3) Hours.

Course Description:

This course deals with the basic concepts of quality management (quality, total quality, quality management, quality control, quality assurance, and quality auditing), quality culture, the importance, justifications and requirements for applying quality in educational institutions, quality management philosophies, standards and total quality management tools, and quality application models. In addition, its indicators in education, and the practical procedures followed in obtaining a comprehensive quality certificate.